

May 29, 2026

Topic: Water & Wastewater Standards Updates

Audience: Development Community

Meeting Format: Open to the Public

Purpose of the Meeting

JEA's Water and Wastewater Standards Informational Meeting is held quarterly. This session continued ongoing discussions with the development community regarding standards, processes, updates, and operational challenges.

Key Topics Covered

Meeting Resources and Registration

- The most recent meeting notes are found in the pink call out box on JEA's website at the top of the [Water and Wastewater Standards](#) page.
- Registration for future meetings can be found via a link on the [Water and Wastewater Standards](#) web page, [SagesGov](#), or the [Meetings & Events](#) calendar on jea.com. An RSVP is required for JEA security purposes and planning. Previous registrants will receive an email invitation. The next meeting is on August 6, 2026, from 9:00 AM – 10:30 AM in the Multipurpose/Board Room on the first floor of JEA Headquarters located at 225 N Pearl St., Jacksonville, FL 32202.

Sages Updates and New Tools

- For details regarding SagesGov updates please log into your [SagesGov](#) account and refer to the Announcements in the right-hand column.
 - Updated Availability Request Application
 - New Commercial Fee Estimate tile
 - Fee Example Residential New Service reference tool
 - Fee Estimate tile for JEA issued nonbinding estimates at key project milestones based on approved plans and current tariff rates
 - Water Locates Process Improvement
 - New Service Application Format and Invoice
 - [Interactive Development Tracker](#) map launched.

Overview of JEA Standards Work

- Since the Feb.29th meeting, multiple cross-functional Standards teams meetings have occurred.
 - Continued team discussions, research, pilots, and evaluations of current standards for clarification, consistency, and potential changes.
 - Approved additional panel shop manufacturers to increase competition and provide greater flexibility for vendors and contractors during procurement process.
 - Hosted the Precast Concrete Structure Association Board Meeting on April 22, 2026. Continued dialogue regarding industry best practices and utility operations with local Precasters.

- Shared examples of updated detail plate improvements regarding water meters, highlighting the improvements on Plate W-9 clarifying lay length. These updates are intended to improve clarity for engineers during design and assist JEA plan reviewers.
- Updates to Volume II Distribution and Collection Details and Volume III Approved Materials Manual will be published July 1, 2026.
- Updates to all Water and Wastewater Standards Volumes will be published January 1, 2027.
- JEA Follow Up Commitments from February 29th meeting were and are continuing to be addressed.
 - Improve clarity and consistency within standards
 - Explore best practice documentation with industry partners for heavy precast structures
 - Review material requirements and performance data
 - Improve as built and permitting workflows to reduce delays
 - Continue testing new materials and methods through pilot projects

Development Community Insights and Discussion

- Flexibility for Existing Infrastructure
 - Stakeholders highlighted challenges when applying standards to older infrastructure. JEA acknowledged the complexity and encouraged development teams to request collaboration meetings early in the Development process for unique field conditions.
- Lift Station Meter Fee and Consumption Calculations
 - Questions about the accuracy of consumption calculations are under review. Stakeholders were invited to send examples for further evaluation and documentation.
- Conflicts Between Standards and Project Specifications
 - JEA confirmed that standards take precedence. In unique capital project cases, exceptions may be considered by reaching out to the JEA Project Manager with an RFI (Request for Information).
- Flushing Restrictions & Reclaimed Water Usage
 - Flushing restrictions currently in place are the result of regional drought regulations. Discussions continue regarding reclaimed water expansion and non-peak-hour alternatives.
 - **Post meeting update: Flushing restrictions are currently lifted.**
- Hairline Cosmetic Cracks in Concrete Structures
 - Stakeholders requested reconsideration of strict no crack standards. JEA reaffirmed that current requirements aim to prevent groundwater infiltration and long-term failures. A formal review may occur, but current standards remain in effect.
 - Developers and manufacturers expressed financial impacts related to crack standards. JEA acknowledged the concerns and will continue internal evaluation and stakeholder dialogue.

Conclusion

JEA appreciates continued open dialogue and interest of the development community. Participants indicated strong interest in attending the next meeting on August 6, 2026.

[Registration is open!](#)